

Finding Aid to The HistoryMakers® Video Oral History with Albert A. Smith, Jr.

Overview of the Collection

Repository:	The HistoryMakers®1900 S. Michigan Avenue Chicago, Illinois 60616 info@thehistorymakers.com www.thehistorymakers.com
Creator:	Smith, Albert A., 1961-
Title:	The HistoryMakers® Video Oral History Interview with Albert A. Smith, Jr.,
Dates:	August 12, 2017
Bulk Dates:	2017
Physical Description:	8 uncompressed MOV digital video files (4:03:50).
Abstract:	Corporate executive Albert A. Smith, Jr. (1961 -) served as group vice president, chief social innovation officer for Toyota Motor North America. Smith was interviewed by The HistoryMakers® on August 12, 2017, in Martha's Vineyard, Massachusetts. This collection is comprised of the original video footage of the interview.
Identification:	A2017_124
Language:	The interview and records are in English.

Biographical Note by The HistoryMakers®

Corporate executive Albert A. Smith, Jr. graduated from Cajon High School in San Bernardino, California in 1979 and received his B.S. degree in business administration and computer science from California State University, Long Beach in Long Beach, California in 1984.

Smith began his career at KPMG as a management consultant in systems development and later joined Lorien Systems. In 1990, he began working for Toyota Motor Company and was promoted to manager in 1993, where he later worked in the area of diversity and inclusion strategy, financial services, and corporate planning before working as a corporate manager of the commercial sales and fleet department which included Toyota Rent a Car and the Toyota Certified User Vehicles programs. In 2008, Toyota promoted Smith to the position of vice president of customer service for its Lexus division where he was responsible for all U.S. activities in the parts, service and customer satisfaction departments for Lexus. In 2011, Smith was promoted to the Toyota Financial Services division and, the following year, he became group vice president of service operations and corporate planning for both Toyota and Lexus Financial Services having overall responsibility for TFS and LFS U.S. customer services and service operations, and leading TFS' Customer Service, Collections, Asset Protection, Central Recovery and Fraud Departments. Smith also led this company's Diversity and Inclusion, Corporate Communications, Corporate Strategy and Corporate Social Responsibility Departments. Smith then became the group vice president of chief social innovation officer for Toyota Motor North America, Inc. in 2017, where his division comprises five business areas including; Share Impact/Philanthropy, Diversity and Inclusion, Environmental Sustainability and Multicultural Business Alliances. He also assumed responsibility for philanthropic efforts undertaken by the Toyota U.S.A. Foundation, as well as for Toyota Motor North America's corporate diversity and environmental sustainability strategies.

Smith served as executive advisor of Toyota's African American Collaborative, and chaired the Boy Scouts of America's Thunderbird District, and has served as a sponsor board member of the Future Farmers of America Foundation. Smith is a member of the National Urban League Board of Trustees, the Congressional Black Caucus

Foundation Board, the Executive Leadership Council, Kappa Alpha Psi Fraternity, Inc., and the Los Angeles Council on World Affairs. He also serves on the advisory council for the Congressional Hispanic Caucus Institute.

Smith and his wife, Toni Smith, have two children.

Albert A. Smith, Jr. was interviewed by *The HistoryMakers* on August 12, 2017.

Scope and Content

This life oral history interview with Albert A. Smith, Jr. was conducted by Julieanna L. Richardson on August 12, 2017, in Martha's Vineyard, Massachusetts, and was recorded on 8 uncompressed MOV digital video files. Corporate executive Albert A. Smith, Jr. (1961 -) served as group vice president, chief social innovation officer for Toyota Motor North America.

Restrictions

Restrictions on Access

Restrictions may be applied on a case-by-case basis at the discretion of The HistoryMakers®.

Restrictions on Use

All use of materials and use credits must be pre-approved by The HistoryMakers®. Appropriate credit must be given. Copyright is held by The HistoryMakers®.

Related Material

Information about the administrative functions involved in scheduling, researching, and producing the interview, as well as correspondence with the interview subject is stored electronically both on The HistoryMakers® server and in two databases maintained by The HistoryMakers®, though this information is not included in this finding aid.

Controlled Access Terms

This interview collection is indexed under the following controlled access subject terms.

Persons:

Smith, Albert A., 1961-

Richardson, Julieanna L. (Interviewer)

Hickey, Matthew (Videographer)

Subjects:

African Americans--Interviews

Smith, Albert A., 1961- --Interviews

Organizations:

HistoryMakers® (Video oral history collection)

The HistoryMakers® African American Video Oral History Collection

Occupations:

Corporate Executive

HistoryMakers® Category:

BusinessMakers

Administrative Information

Custodial History

Interview footage was recorded by The HistoryMakers®. All rights to the interview have been transferred to The HistoryMakers® by the interview subject through a signed interview release form. Signed interview release forms have been deposited with Jenner & Block, LLP, Chicago.

Preferred Citation

The HistoryMakers® Video Oral History Interview with Albert A. Smith, Jr., August 12, 2017. The HistoryMakers® African American Video Oral History Collection, 1900 S. Michigan Avenue, Chicago, Illinois.

Processing Information

This interview collection was processed and encoded on 5/30/2023 by The HistoryMakers® staff. The finding aid was created adhering to the following standards: DACS, AACR2, and the Oral History Cataloging Manual (Matters 1995).

Other Finding Aid

A Microsoft Access contact database and a FileMaker Pro tracking database, both maintained by The HistoryMakers®, keep track of the administrative functions involved in scheduling, researching, and producing the interview.

Detailed Description of the Collection

Series I: Original Interview Footage

Video Oral History Interview with Albert A. Smith, Jr., Section A2017_124_001_001, TRT:

1:32:00 ?

Video Oral History Interview with Albert A. Smith, Jr., Section A2017_124_001_002, TRT:
2:28:29 ?

Video Oral History Interview with Albert A. Smith, Jr., Section A2017_124_001_003, TRT:
3:32:31 ?

Video Oral History Interview with Albert A. Smith, Jr., Section A2017_124_001_004, TRT:
4:29:54 ?

Video Oral History Interview with Albert A. Smith, Jr., Section A2017_124_001_005, TRT:
5:27:06 ?

Video Oral History Interview with Albert A. Smith, Jr., Section A2017_124_001_006, TRT:
6:31:33 ?

Video Oral History Interview with Albert A. Smith, Jr., Section A2017_124_001_007, TRT:
7:29:34 ?

Video Oral History Interview with Albert A. Smith, Jr., Section A2017_124_001_008, TRT:
8:32:43 ?